House Regulations

Yokohama Guesthouse HACO.TATAMI is located in a Shitamachi area of Yokohama, a traditional old town neighborhood. In order to avoid disturbance to our neighborhood residents and for and the comfortable stay of our guests, we kindly ask you to comply with the following House Regulations.

1. We strictly forbid the following actions:

1) The usage of the facility by guests exceeding the number in the accommodation contract

2) Smoking is prohibited in the guest rooms. Smoking is only permitted in designated spaces.

3) Moving, altering, or removing of items within the facility, or the usage of the items in a purpose different from the intended

4) Actions that conflict with public order and morals

5) The usage of hair dye or bleach within the bathrooms

6) Burning of incense

7) Usage of the facility for profit

8) Usage of the facility for purpose other than accommodation

9) Meeting outside visitors within the facility. The entering of visitors other than guests into the facility

10) The usage of bath by a heavily intoxicated(drunk) person

2. We strictly forbid the following items from being brought into the facility:

1) Animals, birds etc (excluding guide dogs, helper dogs etc)

2) Stimulant drugs (such as Methamphetamine), narcotic drugs and other chemicals prohibited possession

by law

3) Explosives or volatile oils that are easily ignitable or inflammable, or any other chemicals harmful to the human body

- 4) Bringing in or using irons or fire causing items for heating or cooking within the facility
- 5) Unauthorized guns, knives or similar items
- 6) Extremely heavy-weight or large items
- 7) Items giving off bad odor
- 8) Garbage and other items disturbing the hygiene of the facility
- 9) Other items that the facility deems inappropriate to bring into the guest room

3. We would like your cooperation in observing the following articles:

1) Please make sure to lock the door when leaving the facility.

2) Please refrain from playing with the firefighting equipment as it may harm the maintenance of safety.

3) Please refrain from using loud voices, loud singing, or any action using loud noises. Also refrain from gambling and other actions that disrupt moral or public order.

4) Please make sure to turn off the hot water when finishing with bath and sink.

5) Please refrain from speaking in loud voices within the facility and near the entrance of the facility after 8pm.

4. The handling of valuables, deposited items, or lost items

The facility shall not be responsible for any loss or damage of cash/valuables during your stay.